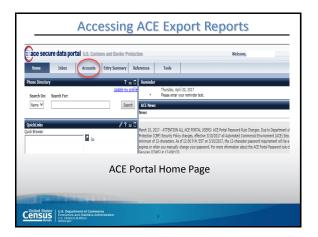


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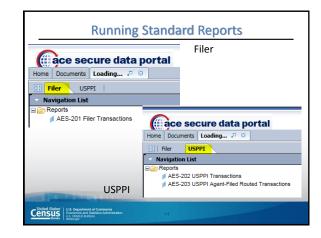




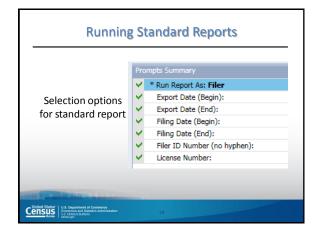


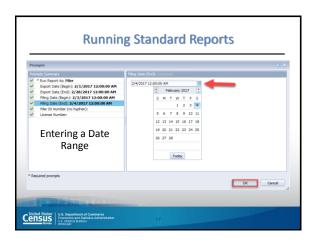


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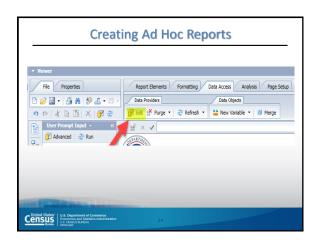
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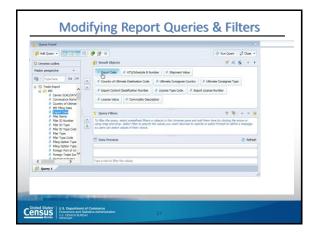
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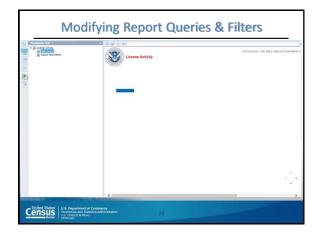


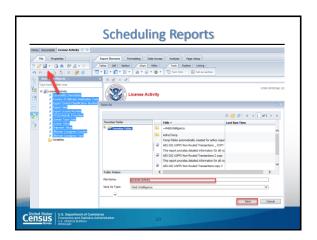


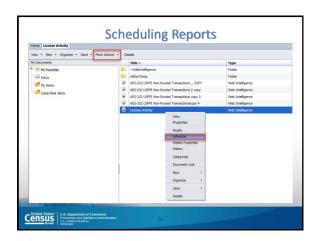
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Training Resources
Upcoming Webinars
- World Trade Month (MAY) Go Global Webinar Series
Archived Webinars
- Advanced ACE Export Reports
 Roadmap to a Successful Voluntary Self-Disclosure
 ACE AESDirect Demonstration (English & Spanish)
 AES Response Messages with a Focus on Fatal Errors
- Export Classification (English & Spanish)
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	ACE Export Report Flowchart			

Training Resources • Webinar, Conference Call or Personal Visit Personal Visits - Companies must cover expenses for ٠ travel Complete a Training Request Form • - Must give 30 days notice for training request For requests, please contact: ٠ - Wendy Peebles Lead Outreach Coordinator 301-763-3540 or wendy.d.peebles@census.gov Census Beet 39





2018 Customer Service Satisfaction Survey

- Survey Available September 10, 2018
- Link to Survey Sent Via Broadcast Message
- All Responses are Voluntary and Confidential
- Incentives Awarded Randomly

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We Value Your Feedback!!!

Contact Information

- General questions about the vetting process, export reports access and outreach activities
 - Trade Outreach Branch 1-800-549-0595; option 5 <u>exportreports@census.gov</u>
- Technical questions about ACE Accounts and Reports
 - CBP ACE Service Desk 1-866-530-4172; option 1, then option 2 <u>ACE.Support@cbp.dhs.gov</u>

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