

**Service Providers / Ground Handlers  
At DFW International Airport**

**Ramp / Terminal Services (Above and Below wing)**

**Airport Terminal Services (ATS)**

Pete Carmichael – General Manager  
Office 972-456-0609  
[pcarmichael@atsstl.com](mailto:pcarmichael@atsstl.com)

**Aviation Port Services**

Alex Orduna - Station Manager  
Office - 972-973-4486  
Cell - 972-983-9114  
[aorduna@avportsvcs.com](mailto:aorduna@avportsvcs.com)

**Envoy**

Terry Bauer - MD Ramp Services  
Office - 972-425-1633  
Cell - 817-300-7012  
[terry.j.bauer@aa.com](mailto:terry.j.bauer@aa.com)

**Flight Services and Systems (FSS)**

Phil Armstrong  
Office-972-973-1637  
Cell - 972-890-5426  
[parmstrong@fsspeople.com](mailto:parmstrong@fsspeople.com)  
Operations-972-973-1644

**G.A.T. Airline Ground Support**

Norm Thompson  
Office: 214.613.3969  
Cell: 817.897.5501  
[norm.thompson@gatags.com](mailto:norm.thompson@gatags.com)  
Norm Thompson - Station Manager

**Hallmark Aviation**

Adenlito Simoes (J.R.)  
Regional Manager  
[Adenlitosimoes@hallmark-aviation.com](mailto:Adenlitosimoes@hallmark-aviation.com)  
Office-972-973-4210  
Cell - 973-856-0669

**Menzies**

Adam Rodriguez  
Station Manager  
214-405-9046  
[adam.rodriguez@menziesaviation.com](mailto:adam.rodriguez@menziesaviation.com)

**Swissport**

David Beavers - General Manager  
Office - 972-973-4586  
Cell 817-874-1891  
[david.beavers@swissport.com](mailto:david.beavers@swissport.com)  
Ann Kidd-Supervisor  
Cell 214-869-4200  
[ann.kidd@swissport.com](mailto:ann.kidd@swissport.com)  
Operations 972-973-4584

**Worldwide Flight Services (WFS)**

Ruben Arredondo  
Direct 972-973-4566  
Office 972-973-4560  
[Rarredondo@worldwideflight.com](mailto:Rarredondo@worldwideflight.com)  
Vince Green - Ramp Manager  
[vgreen@worldwideflight.com](mailto:vgreen@worldwideflight.com)  
Cell 214-418-0748

**Fueling Services:**

**Allied Aviation Fueling**

972-574-2610

**Swissport Aviation Fueling**

972-574-6735

**Aircraft Maintenance Services:**

**AA Aircraft Maintenance**

972-425-6831

**STS Maintenance**

817-688-2288

**F&E Aircraft maintenance**

Thomas Baker  
972-586-0520  
[tbaker@feaircraft.com](mailto:tbaker@feaircraft.com)

**Wchrs, Skycaps & Security Services:**

**Flight Services and Systems (FSS)**

Phil Armstrong  
Office - 972-973-1637  
Cell - 972-890-5426  
[PArmstrong@fsspeople.com](mailto:PArmstrong@fsspeople.com)

**G2 Security Services**

Eddie Harris  
214.876.0562  
[eddie.harris@g2securestaff.com](mailto:eddie.harris@g2securestaff.com)

**Global Security Consulting Group**

Matthew Mills  
Manager  
Office - 516-287-1958  
[mmills@globaleliteinc.com](mailto:mmills@globaleliteinc.com)

**Prospect Airport Services**

Maria Rodriguez  
Site Manager  
Office - 972-973-5068  
Cell - 214-846-5917  
[maria.rodriguez@prospectair.com](mailto:maria.rodriguez@prospectair.com)

**Secure Screen Aviation Svcs**

Lisa LeGrand  
817.938.2888  
[lisainart@sbcbglobal.net](mailto:lisainart@sbcbglobal.net)

**Total Enterprise**

Don Sheppard, Manager  
817-829-4496

**Catering Services:**

**Flying Foods**

Larry Derough – Manager  
Office – 817-416-2525  
[lderough@flyingfoods.com](mailto:lderough@flyingfoods.com)

**Gate Gourmet**

Lonnie Payne – Manager  
Office 972-574-5634  
[lpayne@gategourmet.com](mailto:lpayne@gategourmet.com)  
Dispatch – 972-574-3088

**LSG Sky Chefs**

Office - 972-574-6170  
Dispatch - 972-574-3088

**Ground Support Equipment Maintenance**

**STS Line Maintenance**

Terry Carr  
877-707-5757 ext. 870  
[terry.carr@stslm.com](mailto:terry.carr@stslm.com)

**Metro Fleet Services**

Ed Young  
817-538-1246

**American Eagle**

Jeff Cook  
972-425-1580  
[jeff.cook@aa.com](mailto:jeff.cook@aa.com)

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